



PRIVACY POLICY

Who we are

TERRA S.C. Transition and Education for a Resilient and Regenerative Agriculture

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Luxembourg

E-mail address: info@terra-coop.lu

Info website: www.terra-coop.lu TERRA CSA website: <http://www.terra-coop.org>



What personal data we collect and why we collect it

Contact forms

When members and cooperators submit signup forms we receive the data shown in the form. We use these data only to manage the cooperative and the CSA of TERRA.

When visitors submit the contact form, we receive the data shown in the message. We use these data only for fulfilling your request.

Cookies

If you have an account and you log in to this site, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select “Remember Me”, your login will persist for two weeks. If you log out of your account, the login cookies will be removed.



Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracing your interaction with the embedded content if you have an account and are logged in to that website.

Who we share your data with

We host the terra-coop.org website at the hosting provider [online.net](https://www.online.net) and all personal data are securely saved there as well. Please refer to their privacy policy for further details.

We will never transmit your personal data to any other third-party.



How long we retain your data

For users that register on our website, we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time. Website administrators can also see and edit that information.

What rights you have over your data

If you have an account on this site, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where we send your data

Our hosting provider [online.net](#) operates in France and respects EU law.

As a cooperator and member, your e-mail address is shared with our newsletter service provider [MailChimp](#), which operates in the United States. They work in



compliance with the EU-U.S. Privacy Shield Framework. Our main email provider is Gmail, only your email address is shared with them and as a service of Google it is committed to complying with EU law.

Contact information

Contact us via e-mail at info@terra-coop.lu

Additional information

How we protect your data

We are doing our best to protect your data.

What data breach procedures we have in place

Please let us know about any data breach via email. We will directly see into the cause of the breach and fix it as soon as possible.